



From: Elsewesi Zaki
To: Konstantin Rupasov
Date: Aug 18, 2015
Re: 1C Software at Shisha Kaiser

Dear Mr. Rupasov,

We spent about three month testing various software solutions to satisfy our needs. The main criteria were functionality, price, the cost of extended support, customization speed and quality. Eventually, we chose your product and the more we utilize it on daily basis, the more we feel that this was our best choice, and here are the main reasons why:

- Having easily customizable solution allows us to extend the application functionality in a timely manner;
- The fast and efficient extended support that your company provides is invaluable;
- 1C perfectly matches our needs, and we keep discovering more and more features that we can utilize to make our system better.

Overall, I would like to express our gratitude to your company for the great product and support as we consider 1C as one of the best business/accounting software systems that could be called ERP flagship. The user-friendly software feature sets are deep and mature; the system is logically organized around efficient back office business processes.

Thank you,

For further details I can be contacted at the email or phone below,

Best regards,

Elsewesi Zaki

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28-08-2015

Elsewesi Zaki